

Intelligent Authorization

A single-source solution for every financial clearance automation need.

With approximately half of all denials resulting from front-end revenue cycle issues, optimizing patient access operations has become critical to the patient experience and financial health of any hospital or health system.

Intelligent Authorization enables users to streamline and expedite financial clearance processes through various configurable automation solutions. Whether you require maximal financial clearance automation or simply augmented support for specific specialties, Intelligent Authorization can help improve your overall patient financial experience while growing and retaining the revenue you deserve.

Platform Agnostic Solution Design	Enhanced Revenue Growth and Retainment	Improved Patient Experience and Transparency
Our solution designs are built on understanding the unique needs, challenges, and success criteria of each customer while leveraging a variety of automation platforms provided by AGS Health and our partners.	Prevent denials, reduce aged A/R, improve net revenue reimbursements, and increase clean claim rates across various specialties, including radiology, occupational and physical therapy, surgery, and infusion/diagnostics.	Deliver the speed, accuracy, and transparency your patients expect, including a clear understanding of their benefits, visibility into good faith cost estimates, and prompt access to care through reduced rescheduling rates.

Features and Capabilities:



Patient Identity Verification

Ensure accurate patient demographic data and other critical insights are recorded on your patient's record to streamline registration processes.



Assisted Initiation of Authorization

Submit prior authorization requests with ease and confidence by fully automating the submission process up to the point of clinical questionnaires.



Automated Prior Authorization Determinations

Streamline your authorization workflows through process automation to minimize denials and maximize the revenue of your organization.



Real-Time Eligibility and Benefits Verification

Overcome difficult-to-navigate payor systems, eliminate inconsistent data, reduce call volumes, and get back to focusing on patient experience.



Automated Authorization Status Retrieval

Stay informed on the status of all authorization requests through automatic status updates and reporting.



Patient Cost Estimator

Support "No Surprises Act" requirements and increase patient satisfaction while reducing administrative burdens by automating time-intensive good faith estimate processes.



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Experience the impact of Intelligent Authorization.

Compared to manual processes, our Intelligent Authorization solutions can significantly enhance productivity and reduce the time required for financial clearance processes.

70% - 85%

Faster eligibility and benefit determination

85% - 90%

Improvement in authorization determination time

65% - 80%

Less time spent on authorization initiation

75% - 85%

Shorter authorization follow-up times

Up to 80%

Faster price estimation



The AGS team is easy to work with, and their willingness to develop the technology to align with our growth journey over the last 8 years has made for a great partnership. With Intelligent Authorization, we've doubled our daily production volumes from 60 to 120 cases. Our staff can also work authorizations further in advance, extending from an average of 3 days out to as many as 9 days out. This has allowed us to expedite appointments to support patient needs and fill open time slots. I've demoed numerous authorization tools in my career, but none have truly automated authorization to this extent.

—JULIA, DIRECTOR AT US RADIOLOGY



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